

AT-403

2-Day
COURSE

USABILITY TESTING

Discover how to integrate usability testing techniques that take your product to the next level with this comprehensive foundational course

COURSE OUTCOMES

- > Learn about usability testing and its role in the UX design process
- > Learn usability testing techniques and how to set up a usability test
- > Practice conducting usability testing through hands-on exercises
- > Learn how to identify and recruit appropriate test participants
- > Facilitate test sessions and analyze resulting data
- > Methods for turning usability test results into recommendations

WHO SHOULD ATTEND?

This course requires limited prior UX knowledge. Recommended for UI/UX designers, interaction designers, product designers, QA specialists, business analysts, market researchers, graphic designers, and anyone looking to expand or update their skills.



COURSE OUTLINE

(This course is 50% theory, 50% practical)

INTRODUCTION

- > Reasons to conduct usability testing
- > Types of usability testing
- > Pros and cons of expert vs. user-based usability reviews
- > Fitting usability testing into the design process

USABILITY TESTING METHODS

- > Remote testing
- > Usability testing software tools
- > Testing mobile devices
- > Usability testing with early production prototypes

CONDUCTING TEST SESSIONS

- > Capturing test session data
- > Remote usability testing vs. co-located testing
- > Testing high fidelity vs. low fidelity prototypes
- > Retrospective and automated testing

ANALYSIS & REPORTING

- > Analyzing the data
- > Turning test results into design recommendations
- > Cost justifying usability
- > Standard for reporting usability results

CERTIFICATION

Usability Testing is a course within the following certification streams if finished within two years of the initial course:



This 2-day course provides a thorough understanding of the usability testing process. Learn how to test your product to mitigate risk by exposing usability issues before users do.

COURSE DETAILS

DURATION

2-days, 9:00am – 4:30pm

Two full-day sessions with breaks

COURSE MATERIALS

Participants receive a printed course booklet including a visualization of Akendi's process.

A laptop is recommended for this course.

REGISTRATION COST

2-day course: \$1190 CAD

CXD or CXR Certification: \$2595 CAD

CXS Certification: \$4545 CAD

Light breakfast, coffee and tea are provided.

Course cost is per person as stated plus tax.

Akendi reserves the right to cancel a scheduled training session up to 5 business days prior to the training if a minimum class size of 4 participants has not been attained.

LOCATIONS

Our training courses are delivered in Toronto, Ottawa, Vancouver and Montreal, Canada, and in London, UK. Check our website for an up-to-date schedule for each city at

www.akendi.com/ux-training.

Custom Training Available!

Akendi offers customised training courses designed to fit your organization's specific needs. Contact us at training@akendi.com for more information.

REGISTER TODAY!

www.akendi.com/ux-training

